



Tell Us About Your Patient Experience

If for any reason you are concerned with your patient care or have a complaint, please contact us by:

- **Asking:** Please ask any employee for assistance
- **Phone:** 208.528.1122
- **Email:** feedback@idahofallscommunityhospital.com
- **Mail:** 2327 Coronado St., Idaho Falls, ID 83404

Concerns and grievances are handled by our Compliance Department and Ned Hillyard

If you believe your confidential information privacy rights have been violated, you may file a written complaint with the Idaho Department of Health and Welfare. All complaints turned in to the Department must be in writing on the "Privacy Complaint" form that is available at Department offices or its website. To file a complaint with the Department, submit your completed Privacy Complaint form to:

Idaho Department of Health and Welfare
Privacy Office
P.O. Box 83720
Boise, ID 83720-0036

If you believe your health information privacy rights have been violated, you may also file a complaint with the U. S. Department of Health and Human Services. Your complaint must be in writing and you must name the organization that is the subject of your complaint and describe what you believe was violated. Send your written complaint to:

Region 10
Office for Civil Rights
U. S. Department of Health and Human Services
2201 Sixth Avenue-Suite 900
Seattle, Washington 98121-183